* **2.5.2 List of complaints / grievances in relation to evaluation year-wise during the last 5 years**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Year** | **2015** | **2016** | **2017** | **2018** | **2019-20** |
| Number of student complaints/grievances | 12 | 11 | 04 | 05 | 04 |
| Total no. of students appeared in the examinations | 145  8.27% | 189  5.8% | 200  02% | 177  2.8% | 168  2.38% |

Percentage per year **=**

Average percentage =

8.27+5.8+2+2.8+2.38 = 21.25/5 = 4.25%