* **2.5.2 List of complaints / grievances in relation to evaluation year-wise during the last 5 years**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Year** | **2015** | **2016** | **2017** | **2018** | **2019-20** |
| Number of student complaints/grievances  | 12 | 11 | 04 | 05 | 04 |
| Total no. of students appeared in the examinations  | 1458.27% | 1895.8% | 20002% | 1772.8% | 1682.38% |

Percentage per year **=** $\frac{\begin{array}{c}Number of complaints or grievances \\about evaluation in a year \end{array}}{\begin{array}{c}\begin{array}{c}Number of students appeared \\in the examination in that year\end{array}\end{array}}X 100$$\frac{\begin{array}{c}Number of complaints or grievances \\about evaluation \end{array}}{\begin{array}{c}\begin{array}{c}Total number of students appeared \\in the examination\end{array}\end{array}}X 100$

Average percentage = $\frac{∑ Percentage per year}{5}$

 8.27+5.8+2+2.8+2.38 = 21.25/5 = 4.25%